



Telford RED Partnership
 Suite 1 A Hazledine House
 Central Square
 Town Centre
 Telford
 TF3 4JL

TELFORD RACE, EQUALITY AND DIVERSITY PARTNERSHIP PARTNERS SURVEY

In order to evaluate the work Telford Race, Equality and Diversity Partnership (TREDP) carries out and find out what our members and wider users think about what we do, we have produced this questionnaire (which should take you less than 5 minutes to complete). Please return to TREDP at the address at the top of the page by **Monday 25th April 2008** or fax to us on 01952 210540 or download from our website on www.tredp.org.uk and email to us on admin@tredp.org.uk. All completed questionnaires will be entered into a draw taking place on 25th April to win either a pair of tickets to Youth Summer School Production at The Place, Oakengates Theatre on 31st July 2008 or a pass for 2 to Ironbridge Gorge Museum Trust sites valid for a year.

GENERAL

1. Have you ever contacted TREDP directly for information? **Yes / No**
2. What was the reason for this contact? *(please tick any of options below)*
 - (a) General information
 - (b) Discrimination advice
 - (c) Harassment issues
 - (d) Networking
 - (e) Policy advice
 - (f) Other – please specify

3. Was the service you received to your satisfaction? **Yes / No**
 If not, please give reasons
-
 How we can improve?
-

INFORMATION

4. Do you receive regular information updates including e-briefings/newsletter from TREDP? **Yes / No**
 How would you rate their usefulness ? *(please tick as appropriate)*
 Good Average Poor
 How can we improve?

- Would you like to continue receiving this information? **Yes / No**

- If you do not currently receive any information updates would you like to go onto our mailings database? **Yes / No**
5. Have you ever accessed the TREDP Website www.tredp.org.uk? **Yes / No**
 If yes, did you find it : (please tick as appropriate)

Accessible Useful Up to date

Is there anything else you would like to see included on the website?

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6. Have you ever seen information about TREDP elsewhere? **Yes / No**
 (ie leaflets, flyers etc.)
- If yes, did you find the information useful? **Yes / No**

Any further comments:

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COMMUNITY INVOLVEMENT & NETWORKS

7. Have you ever heard of/had contact with any of TREDP Networks? (please tick any of the options below)

BME Outreach Workers Network
 Review and Monitoring Forum
 Partners Forum
 Employment Scrutiny Group
 Human Rights and Discrimination Advice Network
 Police and Criminal Justice Group

Please tell us what you found most useful about the network(s) you attended?

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Please tell us what you found least useful about the networks

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8. Are you a member of TREDP's Partners Forum? **Yes / No**
 If not, would you like information on becoming a member? **Yes / No**

TRAINING

9. Have you or your staff attended any of our training this year? (Please tick those attended)

Human Rights
 Multicultural Diversity
 Valuing Diversity

Do you feel this was helpful to your work?

Yes / No

Would it be useful for TREDP to continue to offer training?

Yes / No

SUGGESTIONS

10. What other services would you like to see TREDP provide for the diverse communities of Telford and Wrekin?

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11. How would you best describe yourselves (*tick any that apply*)

- Ethnic minority organisation
- local community organisation
- local voluntary sector organisation
- public authority (please state which)
- business community
- Other (please specify)

TREDP as a developing organisation wants to ensure it provides services that are appropriate and accessible to our customers and stakeholders. It is important that we listen to our partners and customers about how we can improve the service we currently offer so we very much appreciate your feedback.

Would you be willing to speak to us about your experiences?

Yes / No

All information given will be treated in confidence and in accordance with the Data Protection Act 1998 and TREDP's Data Protection policy

YOUR DETAILS

Name of organisation:

Name of contact: Tel:

Address:

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Postcode: E.mail:

